

## DASDEC-II / One-Net SE V4.7 → V5.1 Installation Advisory

### Introduction

Customers currently running Version V4.7 software will experience an issue when upgrading to V5.1, where the monitoring receivers are shut down due to a lack of proper licensing. This advisory discusses when this arises, how to check for it, and how to take corrective action.

### Background

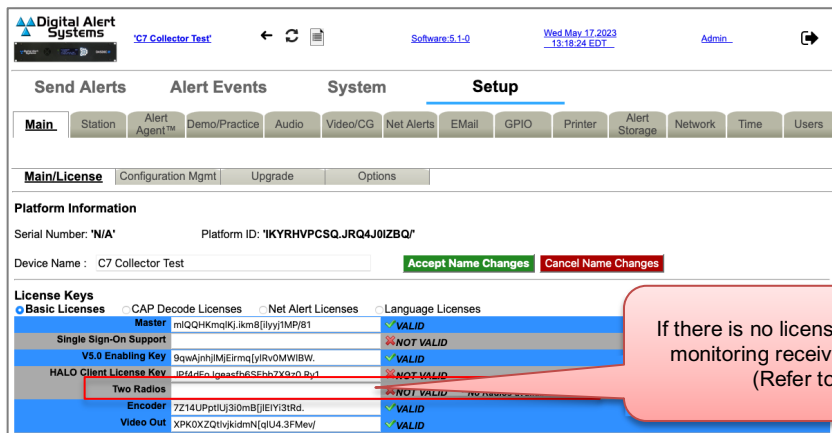
The DASDEC-II and One-Net SE series, the internal monitoring radios were permanently fixed in hardware. For example, with the model DASTVR, the “R” suffix indicates the presence of the three monitoring radios. Similarly, a One-Net model R189SE-3EN uses the “3” in the same fashion. The introduction of the DASDEC-III series combined with Version 5.x software introduced license keys for two and three radio modules, and the license key must be present to represent the installed hardware.

**IMPORTANT NOTE:** *This information below does not apply to models supplied without internal monitoring receivers e.g. DASLC, DASLC+, DASLPFM, DASLPTV, DASRAD, DASTV, R189SE-0EN, R189-0DEC. If you have any questions regarding a specific model, please send a message to [support@digitalalertsystems.com](mailto:support@digitalalertsystems.com) with the serial number of the device.*

### Version 5.1 Post-Installation Verification

After the V5.1 installation, verifying that the radio license key is installed and activated is crucial! Using the following steps will ensure the key is installed and activated.

1. Log in to the DASDEC or One-Net
2. Go to **Setup > Main > Main/License > Basic Licenses**
3. Check the field labeled either **Two Radios** or **Three Radios** to confirm a valid license key is installed. See the example screen below.



License Key	Key Value	Status
Master	mlQQHKmqKj.km8jlyy1MP/81	VALID
Single Sign-On Support	9qWAjnhjMEirmqlylRvOMWIBW.	NOT VALID
V5.0 Enabling Key	9qWAjnhjMEirmqlylRvOMWIBW.	VALID
HALO Client License Key	lP24dEaIgcasf6SEbh7X9z2.Ry1	NOT VALID
Two Radios	7214UPptUj3i0mBjJEIY3IRd	NOT VALID
Encoder	XPKOXZQIvjkidmN[q]U4.3FMewj	VALID
Video Out	XPKOXZQIvjkidmN[q]U4.3FMewj	VALID

4. If the unit has the radios installed, but no license key in the field, please contact support via email @ [support@digitalalertsystems.com](mailto:support@digitalalertsystems.com) or by telephone +1.585.765.1155 for further assistance.  
**BE SURE TO INCLUDE THE SERIAL NUMBER!**