

Digital Alert Systems Inc Abandoned Property Policy

When a customer returns equipment to Digital Alert Systems for a repair evaluation under an RMA, a Company technical review is performed to determine the equipment's state of performance. A written evaluation is shared with the customer of the repairs needed to bring the equipment back into factory specifications. If due to age, damage or misuse, the equipment cannot be repaired, an explanation is provided to the customer with a quote for a new unit.

Customers are contacted no less than three times via email and through telephone calls. If the customer does not reply or respond, Digital Alert Systems will store the equipment for a total of 9 months from the date of the equipment evaluation. After 9 months, the equipment is deemed to be abandoned property.

Abandoned property left with Digital Alert Systems (DAS) is evaluated and assessed according to the industry's best practices for environmental, worker health, and security applied to used electronics. These practices include the dismantling, separation, sorting, recycling, and data destruction to achieve decommissioning of these devices according to United States guidelines issued by the Environmental Protection Agency (EPA) and the New York State Electronic Equipment Recycling and Reuse Act.

DAS contracts with certified electronics recyclers to safely manage used electronics. Following this procedure minimizes exposure to human health, the environment, and ensures safe management of materials by downstream handlers. DAS destroys all customer data on used electronics before any equipment or sub-assemblies leave the premises for recycling.